

## **Harnessing Technology to Enable Access to Education for All: A Study of Opportunities Created by Adoption of Technology in Education**

**Simmi Chaudhary\***

Economic Adviser, Ministry of Electronics and Information Technology, Government of India.

Email id: [simmi.edu@gmail.com](mailto:simmi.edu@gmail.com)

### **Abstract:**

An unparalleled era in education has been initiated by the swift progression of technology, which has also introduced significant prospects for augmenting accessibility for students coming from various geographic backgrounds. This investigates the manifold ramifications of technology integration in the field of education, placing particular emphasis on the potential for universal access that technology adoption affords. By investigating the convergence of technology and education, this investigates the way innovative pedagogical methods, digital tools, and online materials assist in dismantling conventional obstacles to knowledge acquisition. It assesses the effectiveness of technology in reducing educational gaps by offering customization, flexible learning opportunities, and interactive engagement. Additionally, this investigates the potential of emerging technologies such as virtual reality and artificial intelligence to foster inclusive learning environments. This investigation explores the significant impact of technology on global education, analysing case studies and data to elucidate into its possible for flexibility, affordability, accessibility, and equity. The outcomes of this investigation significantly add to the current conversation concerning the effective use of technology to advance educational democratization and equitable access to learning experiences.

**Keywords:** Education technology, Online learning, Accessible education, Digital transformation, Inclusive learning, Personalized learning experiences, educational equity, Virtual reality in education, Technological opportunities.

### **1. INTRODUCTION**

Digital technology is transforming business operations and daily activities. Currently, broadband connectivity is available in the majority of establishments, including universities and colleges. An increasing number of instructors are incorporating Information and Communications Technology (ICT) into their courses to enhance their knowledge and skills. Practitioners who engage with children, families, adolescents, and adults are currently testing technologically enhanced approaches to service delivery that adhere to standardised procedures. Technological advancements have improved efficiency in administrative and evaluation duties, leading parents and guardians to increasingly rely on the Internet for guidance and information. Numerous students conduct research and manage personal email accounts via the Internet. Institutions are increasingly engaging with parents via the Internet. Digital instruments are utilised by adults to enhance their abilities. There is substantial evidence that when ICT is utilised effectively, students receive superior instruction and attain superior outcomes. Local ingenuity and Government funding have contributed to the emergence of these advancements. Nevertheless, their expansion has been disorganised, as numerous systems have collided with one another. It is the prerogative of every organisation to acquire its own system and support services. As a result, they are frequently more expensive than required. Insufficient economies of scale exist.

#### **1.1 A strategic approach to ICT**

Consequently, a more methodical approach is required to ensure the continued advancement of ICT

in the domains of education, skills, and children's services. They establish that this helps us to:

- Potentially improve results for children and adolescents by transforming education via the exchange of ideas, more interactive lessons, and online assistance for educators
- Engage "hard to reach" students by equipping them with subsistence for special needs, more motivating learning methods, and more options regarding where and how to study.
- Construct a system that is open and accessible to all, including employers, parents/guardians, children, adolescents, and adult learners; and increase cross-organisational collaboration to enhance individualised support and options.
- Enhanced operational and strategic processes within children's services, streamlined procurement, online research, and access to shared lesson plans and concepts all contribute to increased efficiency and effectiveness.

As a benchmark for evaluating this strategy, the following four primary objectives are going to function.

A heightened focus on technology is going to result in concrete advantages for all individuals. Parents may access additional information regarding the academic progress of their children through the school's website. Ensuring accessibility to ICT training and support for communities and employers could potentially be streamlined. It should be easier for adult and adolescent learners to transfer between institutions and gain access to courses that are tailored to their specific requirements at various phases of their lives. Furthermore, professionals operating within the fields of children's services and education can help from a heightened adoption of digital tools and online resources for administration and assessment.

## **1.2 Priorities for reform**

Therefore, how technology can ease correspondence between the system, children, and students of all age groups, provide information and assistance to the public, and revolutionise education is the focal point of our strategy. In pursuit of this objective, the subsequent six items have been assigned top priority:

The initiative includes an integrated online information service, self-assisted personal support for children and learners, collaborative learning activities, quality ICT training, leadership development, and a common digital infrastructure for transformation and reform.

Ensuring universal access to internet data, transactions, and advisory services is our primary objective. Direct government is going to offer hyperlinks to all government-provided services. Academic institutions are receiving financial incentives to use web networks for distributing information, collaborating with children's organizations to integrate customer-focused data, and introducing innovative interface standards. The benefits of technology extend beyond simple information access. The ability of public services to securely store personal information empowers them to provide more comprehensive assistance to pupils and children. As the importance of outcomes increases, ICT can aid children's services in fulfilling the necessity of the families, children, adolescents, and elders they engage with more effectively. Enhancements in data and training protocols, coupled with streamlined administrative procedures, have the potential to augment the operational efficiency of personnel employed in health departments, social care facilities, educational institutions, and cultural centres. Priority two is providing personalized academic support to students, ensuring a secure digital learning environment for secure storage of achievements, course materials, and assignments. To empower organizations to support a person's development more effectively, they are going to work hard to help each learner create a distinct personal identity. By utilising these materials in conjunction, students are going to be able to generate

a digital portfolio that streamlines the process of documenting their accomplishments throughout their educational journey. It is imperative that all personnel engaged in education and child care, encompassing administrators, instructors, trainers, researchers, and support staff, are equipped with dependable online support systems, superior ICT resources, and paperless technologies. Providing incentives for exemplary ICT practices is a wise decision. Furthermore, students desiring to expand their knowledge should be provided with flexible course options, alongside specialised instruction tailored to those interested in delving deeper into a specific field of study. Prominent figures in the domains of children's services and education are indispensable for the successful incorporation of ICT within their respective institutions and organisations. Through enhanced peer networks, professional and business connections, and increased training and development, people can empower individuals and organisations to make more effective use of ICT.

### **1.3 The impact of ICT in education and children's sectors**

ICT services in schools will be significantly improved, with broadband access expected by 2006. This will enable personalized virtual learning spaces, professional growth opportunities for educators, and improved video-based curricula, facilitating institutional evaluation of progress. Coordinated, flexible courses are set to be available to all students aged 14 and above, enabling them to complete them remotely from various locations such as their residences, workplaces, colleges, or other community centres. Enhancing foundational and greater aptitude necessary for employment and daily life is going to be a reality because of the collaboration between industry and education through the utilization of shared e-learning resources and support. To facilitate greater access to higher education, universities are establishing connections with the workforce, schools, and colleges via online resources. By employing online resources, teachers are enhancing more innovative in their instruction and blurring the boundary between research and teaching. Universities no longer deliver the majority or all of their courses online; rather, they now disseminate their research online.

### **1.4 Exploring Barriers to Education**

Despite the recognition that education is a fundamental human right, its uniform implementation is hampered by several interconnected barriers that impede the progress of various populations. This investigation aims to explore the obstacles preventing individuals from obtaining postsecondary education, including socioeconomic status, geography, culture, and educational resource accessibility. Distance is one of the greatest obstacles for pupils living in rural or underdeveloped regions. Beyond the arduous journey, there exists a pervasive dearth of educational infrastructure. Children are disadvantaged in areas with challenging topography and low population densities due to the dearth of qualified teachers and educational facilities. Opportunity in education is profoundly influenced by cultural factors. Social norms and traditions possess the potential to generate inequalities that impede equal access to education for members of specific demographic groups. In some cultures, gender biases may restrict the educational opportunities available to women, thereby perpetuating the cycle of inequality. Moreover, linguistic diversity can present challenges, particularly in regions characterized by the coexistence of numerous languages. An exceptional array of obstacles substantially impedes the ability of low-income households to pursue higher education. In addition to tuition, financial limitations on education may encompass essential resources such as textbooks, uniforms, transportation, and other similar provisions. One of the most formidable obstacles to achieving universal education is the insufficiency of schools and qualified instructors. This issue is especially evident in rural regions, where the dearth of appropriate educational infrastructure exacerbates the situation. The lack of appropriate academic infrastructure frequently leads to overcrowded classrooms and compromised learning environments, thereby restricting the opportunities for students to pursue higher education. The scarcity of adequately trained educators

exacerbates the issue, resulting in a decline in the characteristic of instruction provided. Access to education is inextricably related to the presence of schools and qualified educators; the repercussions of this scarcity provide insightful observations on this correlation. Infrastructural defects encompass a diverse array of obstacles, including inadequate transit networks and technological deficiencies within educational institutions. Students who do not have access to dependable conveyance encounter challenges when attempting to physically visit academic institutions in certain regions. The digital divide is progressively widening in the twenty-first century due to the increasing importance of technology in education. It examines the infrastructure barriers assesses their impact on the accessibility of education, and proposes approaches to address these deficiencies. The employs a mixed-methods approach, integrating both quantitative and qualitative methodologies. Through consultations, surveys, interviews, and inquiries with community members, parents, educators, and students, a comprehensive understanding of the obstacles encountered is going to be attained. Additionally, conducting an extensive examination of the extant literature and actual studies is going to offer indispensable insights into effective interventions as well as possible drawbacks.

## 2. THE TECHNOLOGICAL RENAISSANCE

The explicit knowledge media vocabulary can be utilized to convey explicit knowledge. Video, text, audio, images, and animation are all forms of media. Information stored digitally, as opposed to traditional media formats such as books, is perpetually accessible and can be accessed from any location on the planet [2, 3].

- **Text:** Text is a crucial component for effectively representing knowledge, converting words into written and printed materials to convey potent messages and precise data. A message must be explicit, specific, concrete, and unambiguous to be effectively transmitted. To attain both legibility and visual appeal, meticulous deliberation is needed when choosing fonts and sizes. Emphasizing key concepts is the objective of summarizing materials within the discourse of education; further reading and detailed explanations should be postponed for a later time.
- **Graphics:** Text and images comprise the majority of multimedia systems. Longitudinal engagement with the audience is going to be hampered by the absence of visuals in the text. Vector (draw) and bitmap (paint) graphics are the two primary classifications of still images. Each variety possesses unique characteristics and predetermined standards. Vector graphics encompass the underlying code responsible for their generation, whereas bitmaps store the finalized images. The colour of an image is its most essential element. To create presentations that are both aesthetically pleasing and functional, particular attention should be taken when selecting colours for the visual design. Additionally, light intensity and tints of red, green, and blue affect the sensitivity of the human eye. The selection of a colour scheme, similar to the determination of text sizes and font styles, produces an immediate visual effect.
- **Animation:** A presentation is elevated by the inclusion of animation. Text and images are not dynamic and time-based like these media. The learning process is enhanced through the utilization of the visual effects of animation. Bitmap flipping, entire animation files, or user-controlled object movement across the screen are examples of typical animations. To create these entities, authoring instruments are utilized.
- **Sound:** Technology has enabled the transmission of sound across the universe, with the primary focus being on the instructor's intonation for knowledge transmission. Multimedia systems utilize two fundamental file formats—digital audio and MIDI (Musical Instrument Digital Interface)—to represent sound on a computer. To operate a multimedia system, it is necessary to incorporate speech, music, or distinctive sound effects. When communicating for educational purposes, one must be succinct, practical, and in line with the accompanying

resources. Its intended usage is in complementarity with written material.

- **Video:** Disk space and bandwidth are consumed at their peak when video is transmitted over a network. Integration of video with other media is therefore only possible through the use of edited, segmented video segments, each of which conveys a distinct message.

### 3. NAVIGATING THE DIGITAL FRONTIER

- **Digital Education and National Online Educational Portals:** "Digital learning" is an emerging field of study and instruction involving the application of digital platforms. The curriculum comprises of an extensive array of tasks, including assignments submitted by students and categorized by topic, as well as the exchange of electronic text materials. The Government, through the stakeholders has executed many ICT initiatives to expedite digital education through audio, video, and multimedia resources. A proliferation of virtual learning environments has arisen, enabling investigators, students, and instructors to participate in virtual classrooms. Several significant and noteworthy e-learning platforms have been launched by the Government and the Ministry of Education (MoE). These platforms include the following:
  - **SWAYAM, launched by the Indian Ministry of Education in 2017, is a high-quality platform for upper-level and tertiary students under the "Digital India" initiative.** Free study guides, online exams, video lectures, and discussion forums provide admittance to more than 1,600 courses across a scope of difficulty levels. Users are granted unrestricted access to obtain and print any investigation materials. It provides an exceptional learning experience wherever and whenever through the application of multimedia. SWAYAM contributes to the expansion of Massive Open Online Courses (MOOCs) that adhere to e-content standards (text and video).
  - **DIKSHA, an e-learning platform launched by the MoE and the NCTE, aims to aid in the training of educators.** This online platform provides instructors with access to a variety of materials, including curricula, examinations, instructional videos, worksheets, and training courses. At present, the course encompasses syllabuses from NCERT, CBSE and SCERT, alongside over eighteen languages. It also offers educational opportunities to patients with disabled croup. Educators and students across the nation have access to DIKSHA, which supports the curricula of India's SCERTs, CBSEs, and NCERTs in more than 18 languages. Expanding and utilizing the platform for foundational learning initiatives and inclusive education for disadvantaged and differently-abled teacher and student communities.
  - **MOOCs, coined by Bryan Alexander and David Cormier of the University of Prince Edward Island in 2008, are a recent innovation in distance education and online learning.** Massive Open Online Courses (MOOCs) are provided at no cost. All individuals are encouraged to enrol in these courses to advance their professional development and gain additional competencies.
- **MOOC stands:**
  - Massive:** A large number of learners can be enrolled for a course.
  - Open:** Anyone can take free admission.
  - Online:** It is delivered through the Internet.

**Course:** The goal is to teach a specific subject. Courses are offered through interactive learning modules, recorded video lectures, problem sets, online quizzes and examinations.

### 3.1 Tech-Infused Learning Landscapes

Artificial Intelligence in Education (AIEd) influences both educators and learners. Customized instruction is facilitated by Artificial Intelligence in Education thereby enhancing the learning environment for students. Intelligent devices possess the capability to consistently respond to inquiries posed by students. If students' movements are identified by pattern recognition technologies [4], the need for online education may diminish. While Artificial Intelligence (AI) technology may alleviate the workload of educators, it concurrently necessitates instructors to uphold elevated standards. The instruction of exceptional children, for instance, necessitates considerable repetition; intelligent machines can assist educators with tedious tasks. Intelligent automata are subject to limitations. Even machines are incapable of offering students the same degree of exceptional support that a human "tutor" is capable of providing. Consequently, more should be expected of educators in the future [4].

Students represent the nation's future, utilizing AI-era technologies in education across various academic disciplines, varying in their use and application across various disciplines. Students with a focus on geography utilize Python for positioning, while those studying finance can employ AI for data analysis. It is apparent from these reasons that artificial intelligence (AI) transcends the realm of computer science researchers. To effectively promote information literacy among college populations, it is crucial to place a greater emphasis on AI ethical education. A variety of pedagogical approaches may be utilized by instructors to educate pupils on the benefits of artificial intelligence. Furthermore, educators ought to be cognizant of the candid feedback that pupils offer. Educators must prioritize addressing students' emotional needs to prevent excessive reliance on technology in the age of human-machine collaboration, leveraging advancements in AIEd. [5]. The utilization of artificial intelligence applications or technology to aid in instruction, learning, or decision-making within educational settings is referred to as AIEd.

Artificial Intelligence (AI) exhibits significant possible for multiple applications within educational environments. The utilization of artificial intelligence applications or technology to aid in instruction, learning, or decision-making within educational settings is referred to as AIEd. Education has witnessed the extensive and varied implementation of artificial intelligence and academic institutions have taken the lead. Artificial intelligence (AI) was established upon the bedrock of computer systems and relevant technologies. It subsequently evolved into intelligent web-based and online education systems. Web-based chatbots and humanoid robots were ultimately made feasible to execute the responsibilities and tasks of educators, either independently or in conjunction with them, using embedded computer systems and other technological advancements [6]. Numerous development progression have been made with the dual purpose of enhancing the academic experience of learners and optimizing the working conditions of instructors. Illustrative instances of this include Intelligent Instructional Systems (ITS) and e-learning. E-Learning, an educational platform has evolved in tandem with the internet and digital media. Many pupils hold the belief that acquiring mathematical knowledge is a challenging endeavour. Thanks to the development of computer technologies, specifically artificial intelligence [7], this issue might be resolved. Three applications of models of educational processes were utilized to forecast the near future of AIEd studies: models served as scientific instruments, models functioned as components of educational artefacts, and models served as foundations for the design of educational artefacts [8].

Significant facets of Web Intelligence (WI) were examined in [9] in the context of AIED investigation presumed that "schools"[10] would persist in some capacity for the next quarter-century and that educators would persist in supervising and assisting students' scholastic advancement. In support of his claim that instructional cobots are going to help instructors in the classroom in years to come, he cites instances from contemporary studies in robotics. The relationship between Artificial Intelligence (AI), Computational Thinking (CT), and Mathematics Education (ME) for young pupils was investigated in [11]. In consideration of the developments in artificial intelligence, the paradigm shift in education, and information and communication technology, [12] examined the history of mathematics education. Social Network Analysis (SNA) was employed to elucidate fundamental concepts in artificial intelligence from an academic standpoint [13]. A proposal to incorporate artificial intelligence into the medical curriculum and an evaluation of the current state of medical education [14] presents an exhaustive [15] concerning the implementation of AI in higher education.

By updating academicians and educators on the status and development of grants and publications related to AIED, [16] contributed to AIED. [17] analysed the impact of AI on sustainable development through the lenses of public policy and commercial strategy, with an emphasis on the formulation of the Sustainable Development Goals (SDGs). The challenges and opportunities that arise from the application of AI and big data in education, business, investigation, and policymaking were discussed in [18]. The forces currently impeding and falling behind data-driven learning and instruction were examined in [19], which focused on educational technology providers. In the field of education, AIED paradigms were proposed by [20] as a methodical abstraction of how AI approaches address instructional challenges and learning.[21] Construct AI infrastructures intended for educational purposes through the impartial assessment of joy and sorrow AI-based methodology for developing a personalized training model [22]. The objective of the investigation [23] was to verify and assess potential gender disparities in the factor composition of students' AI learning.

#### 4. ARTIFICIAL INTELLIGENCE APPLICATIONS

Artificial intelligence programs can be utilized in various fields, including education.

**Classcraft:** Classcraft transforms classroom management into a game centred on the students' requirements. A gamified narrative is employed by instructors as a means of assessing the extent to which students know the lecture material. Children strive to achieve their utmost capabilities, establish meaningful connections with their parents, and receive assistance from educators when their grades fail to meet expectations with the aid of this program. Classcraft enables instructors to incorporate gamification into the classroom environment. Instructor assignments are a component of the Classcraft program. Instructors designate such tasks for their pupils. To earn points, students must accomplish missions. By accumulating these points, their proficiency and efficacy are enhanced. This program effectively illustrates collaboration among parents, educators, and children. The programme allocates experience points by the students' exemplary or unexemplary conduct. Constructive habits include the completion of online assignments, the demonstration of civility toward others, the provision of assistance to peers in their academic pursuits, the maintenance of an optimistic mindset, and the maintenance of a consistent effort. Conversely, negative behaviours encompass abandoning or exhibiting apathy towards scholastic subjects, failing to communicate with the instructor throughout the day, behaving inappropriately toward peers, and failing to submit assignments punctually. Evaluating pupils individually or in groups is a capability of the program that instructors can employ. The norms, obligations, and responsibilities that are delegated to the students, in addition to the premise of the game, are all developed by the teachers. The software facilitates communication and engagement between instructors and learners. This curriculum

integrates effectively with classroom exercises. Students are inspired, supported, and provided with timely feedback on their progress during the sessions (Classcraft).

**Virtual Reality:** Virtual reality transports the user to a different realm, effectively isolating them from the real world. The items in this environment are virtual. The virtual environment features visual and aural elements that are realistic. It is possible to obtain virtual reality eyewear using this technology. Constant applications of this technology can be found in the entertainment, gaming, and education sectors. Technical instruction applications and lab environments can be developed with the assistance of virtual reality (VR) technology. Through this training, individuals who have hearing impairments can also enhance their technological proficiency. Virtual reality is implemented in hazardous or resource-constrained learning environments. This software application enables the simulation of such circumstances. Consider a virtual reality experience in which you were required to descend into a volcano. animations and images were frequently used to illustrate this manner. By gamifying this procedure with virtual reality, pupils can acquire the experiential knowledge of visiting the interior of a volcano. Science lectures are transformed into a visual adventure via virtual reality. Presently, virtual reality technology enables learners to traverse inner solar system regions and even enter a cell. The science curriculum is going to be enhanced with the incorporation of virtual reality technology. By utilizing this software, students can retain information more effectively. Additionally, the VR application has military and defence applications. Without taking any risks, security personnel can train in the most authentic environment for special missions. After investment costs are considered, this training can be significantly less expensive than utilizing actual projectiles and weapons. Individuals can complete their academic pursuits in the virtual realm by encountering identical challenges and emotions that they would encounter in the physical realm. Therefore, individuals with training in this discipline can enhance their abilities. Training grounds have the potential to virtually replicate conflicts involving militants. Medical students employ virtual reality technology to simulate human anatomy. Medical students, who complete the entire COVID-19 procedure online, are also required to possess this application. This application provides medical students with comprehensive documentation of human anatomy, including even the most minute details. Using VR technology, a three-dimensional duplicate of the print is produced. The instructor can impart knowledge to the students in three dimensions through the establishment of a virtual classroom. Another advantage of incorporating virtual reality into medical education exists. Historically, pupils employed cadavers to observe the three-dimensional anatomical structure. This procedure eliminates the requirement for cadavers. Plasmodium does not require cadavers to demonstrate the complexity of human anatomy. Furthermore, authentic patient tomographies are imported by the system, furnishing a three-dimensional representation of tumours and diverse ailments. In pilot education, virtual reality is utilized. A limited group of pilots operate virtual aircraft, with more seasoned specialists undergoing additional training. Additionally, individuals with aviation anxiety may benefit from virtual reality therapy. Students may utilize this application to observe historical events. They can traverse time, observe historical events, and engage in dialogue with historical figures through the use of virtual reality. Students are going to as a consequence gain a more comprehensive understanding of historical events.

#### **4.1 Resilient Education: Technology's Strength during COVID-19**

Unprecedented worldwide disruptions were induced by the COVID-19 pandemic, which compelled the education sector to rapidly and extensively depend on technological advancements to facilitate the learning process. This analysis centres on the emergence of technology as a fundamental component of education amidst these arduous times, emphasizing its crucial function in enabling remote learning, sustaining communication between students and instructors, and cultivating flexibility amid unparalleled conditions. Educational institutions encountered an urgent necessity to



adjust to the novel circumstances of social isolation and lockdowns as the virus rapidly disseminated. Technology was recognized as the critical element that connected traditional classroom settings with remote learning environments in this particular architecture. Teachers have increasingly adopted online learning environments and video conferencing tools—including but not limited to Zoom, Microsoft Teams, and Google Meet—to conduct in-person classes with students from their residences. The pivotal element was the asynchronous nature of online learning, which permits students to engage with pre-recorded lectures, instructional videos, and digital resources at their preferred speed.

The aforementioned adaptability played a pivotal role in accommodating the varied academic requirements and timetables of pupils, thereby fostering a conducive atmosphere for the continuation of education despite the upheavals caused by the pandemic. The implementation of collaborative technologies and cloud-based platforms facilitated communication and cooperation between instructors and learners. Online classrooms and discussion forums served as platforms for interactive learning, enabling learners to participate actively in dialogues, submit assignments, and obtain timely evaluations. In addition to replicating conventional classroom interactions, these digital collaborations broadened the scope for participatory and inclusive learning. In addition to its implementation in conventional educational environments, technology was also employed to bridge the digital divide, albeit not without encountering obstacles. An initiative was initiated to furnish students lacking these resources with electronic devices and internet connectivity, to prevent the transition to online learning from further exacerbating pre-existing educational disparities.

Collaborative efforts among governmental agencies, nonprofit organizations, and educational institutions were directed towards resolving these disparities with the primary objective of guaranteeing equal access to technology for all students. Technology significantly influences assessment and evaluation processes, enabling both synchronous and asynchronous learning. The ability to conduct student performance evaluation and exam administration remotely has become feasible due to the pervasive adoption of digital assessment tools and online examination platforms. The implementation of assessment technology demonstrated its adaptability in tackling diverse facets of the educational system, notwithstanding obstacles that required resolution, including concerns regarding academic dishonesty and security. Furthermore, an upsurge in the creation and utilization of educational applications and platforms that aim to enhance student engagement and supply supplementary instructional materials was precipitated by the pandemic. Students representing diverse age groups and academic disciplines successfully utilized these pedagogical resources to accommodate their individual learning preferences and conceptual understanding. The significance of the role that technology plays in teacher professional development was further underscored during the COVID-19 pandemic.

Educators are compelled to expeditiously procure digital literacy competencies, modify their pedagogical approaches to align with virtual learning environments, and explore novel digital modes of student engagement. In addition to online courses, webinars and collaborative platforms have emerged as indispensable elements of teacher preparation, mirroring the prevailing tendency in the education industry to incorporate technology into ongoing professional growth.

The educational sector was profoundly impacted by technology, as evidenced by the COVID-19 pandemic. It furnished solutions to the obstacles presented by social distancing protocols and lockdowns, serving as the fundamental support that sustained education amidst a period of unrest. The transformative potential of technology in education was exemplified by the perseverance and eagerness exhibited by academics, learners, and institutions of higher education across the globe. As time passes, the insights acquired at this juncture can guide the ongoing incorporation of technology

in tertiary education, contributing to the development of an all-encompassing, technologically proficient educational setting.

#### **4.2 Technology Enhances Teacher Education and Resources: A Critical Assessment**

Many academic institutions use conventional teaching methods due to computer integration restrictions. Instructor and students interact frontally. The students' slow growth and lack of classroom participation were a drawback of this technique. A diverse mix of pupils with varying degrees of competence is in the classroom, and those who perform above average and master the subject are neglected. Teachers' evaluations and instruction of a diverse cohort can sometimes increase this gap. The instructor chooses an average-to-exceptional teaching standard to reduce the chance of pupils not learning the necessary material.

Children can progress without frustration, embarrassment, or anxiety due to illiteracy. However, fast-learning younger children may find their lessons boring examined the pros and cons of replacing traditional teaching techniques with computers and other ICT. Modern pedagogy's pros and cons in connection to educational technology have been extensively discussed. After a period of consolidation between 1967 and 1972, "education technology" has become the most used phrase in pedagogy and education.

Educational technology allows students to self-learn. They can also work at their own pace, review unclear material, and receive quick feedback and progress monitoring on their assignments. Interactivity and multimedia distinguish modern learning from its predecessors. Tech in the classroom helps peers and teachers give feedback and an early comparison between traditional and modern educational technology [25]. He contrasted computer-assisted guidance and lecture-based teaching studies to find the best learning method. He concluded that each application determines the organization's effectiveness. [26] There are significant differences between traditional pedagogy and educational technology. Computers are better at matching students' capacities than teachers, according to Pittsburgh Centre for Educational Investigation studies on individually prescribed education.

Technology in schools and curricula is inevitable [27–29]. Educators have struggled to integrate educational technology into their daily work since its emergence. According to many research [30–33], only a minority of educators are open to using instructional technology. This is because educational technology proficiency differs among educators. Certain people understand modern technology and its operation, but others feel the need to learn more about these devices, pedagogical methods, and student-teacher relations. Junior-to-senior educators make up these two cohorts. Modern technical appliances, information technology, and instructional technologies were unavailable to older educators. Nowadays, teachers know how to use instructional technology. Educational technology requires a multidisciplinary understanding of cybernetics, informatics, computer science, pedagogy, and psychology. Teachers have the skills to integrate educational technologies. However, educational technology is massive. Teachers know basic educational technology. Attending seminars, conferences, and courses, and reading scholarly papers are usually required to understand educational technology better. Low-quality school materials, instructors' lack of understanding and interest, and insufficient information supplied through technology are the main reasons educational technology is underutilized. Educational technology helps students assimilate information and communicate in visual, aural, and kinaesthetic ways, thus teachers should be highly motivated to use it. When given rapid access to cutting-edge technology, pupils are more inclined to complete their projects independently.

### 4.3 Unleash Technology's Resource-Saving Power in Education

Advancements in technology have facilitated the widespread adoption of diverse educational instruments, which has become the norm. OSRS, or online student response systems, are one such instrument. For quite some time, online student response systems have been implemented. In recent years, game elements have been incorporated into academic courses, and the implementation of game-based online student feedback systems has commenced.

Individual students are going to have distinct resource preferences that are determined by their learning inclinations and areas of interest. Nevertheless, these resources are on the whole superior and advantageous to the vast majority of users. Here are a few of them;

- **MOODLE:** An instance of easily accessible software is Moodle, an educational management system outline to simplify digital learning. Educators are significantly aided in conceptualizing their courses, curricula, and course structures, thereby streamlining communication with online learners.
- **BLOG OF ATRIXWARE E-LEARNING SOLUTIONS:** An exceptional online learning management system is available, which facilitates the creation of visually captivating presentations by students. An exceptional online learning management system, developed by Atrixware, simplifies the process for students to produce outstanding presentations. On the contrary, the blog section of this website serves as an exceptionally valuable resource, providing current information regarding the most widely used and beneficial e-learning products.
- **COURSERA:** This is among the most valuable educational materials available online. Students are granted access to complimentary courses provided by esteemed universities. It also assists with a school assignment. By partnering with universities and other organizations; Coursera offers degrees, specializations, and online courses in a vast array of disciplines. This category encompasses numerous disciplines, including business, computer science, digital marketing, engineering, data science, machine learning, biology, the social sciences, and the humanities.
- **GOOGLE CLASSROOM:** Classroom is an educator management platform that was developed through a collaborative effort between Google and educators across the nation. Designed with an emphasis on usability and efficacy, Classroom assists instructors in conducting curriculum management. Educators can create courses, allocate readings, grade assignments and remarks, and oversee the entire process through Classroom. This is going to allow learners to progress at an individualized rate. Instructors can assess student papers and retain their annotations for future reference by utilizing this platform.
- **ALISON:** The primary philanthropic purpose of this website is to ensure universal access to free higher education. At present, Alison offers more than one thousand courses across nine primary subject areas, encompassing certificates, diplomas, and learning path tiers. For certificate-level courses, a minimum of two to three hours of study time is required; for diploma-level courses, ten to fifteen hours are required. There is no preset duration for finishing a course.

### 4.4 Using Technology to Empower Students Anytime, Anywhere

Utilizing technology in the classroom has revolutionized education by granting students an unprecedented degree of independence and convenience. The advent of technology has enabled learning to occur in any location and at any moment, which is particularly advantageous for part-time pupils who are employed beyond standard business hours. An important advantage of

technology is that it facilitates students' access to instructional materials. Educational resources such as recorded lectures, e-books, and interactive internet platforms are readily available to students. This flexibility is particularly key for part-time students who have limited classroom time due to daytime employment.

Using e-learning platforms and online courses, these adaptable learning strategies are implemented. Academic institutions and asynchronous learning platforms may welcome part-time students. The continuous accessibility of lectures, materials, and assignments enables students to effectively manage their work obligations while maintaining study schedules. Because these basics are attainable from any internet-connected location, individuals who are geographically unable to attend classes can still benefit from an education. Additionally, technology facilitates personalized learning. Flexible learning environments can assist part-time students who possess diverse academic credentials and expertise in various subjects.

Algorithms utilize these platforms to customize learning materials and assessments by an individual's development, thereby affording students individualized instruction and the autonomy to advance at their rhythm. Personalized and efficient learning results from this adaptability, in contrast to conventional, one-size-fits-all approaches. Due to virtual classrooms and collaboration technology, part-time students can engage in online debate. Students can engage in group projects, partake in virtual discussions, and attend in-person teacher meetings, irrespective of their geographical location or time zone. A comprehensive and captivating educational experience can be accessed by part-time students with diverse schedules by combining synchronous engagement and asynchronous learning materials. Mobile learning applications are specifically engineered to accommodate the demanding timetables of part-time students. Individuals can use these applications to educate themselves while travelling, unwinding, or on a break from work on their tablets or smartphones. By utilizing mobile devices, part-time students can integrate learning into their daily routines, thereby obviating the necessity for a conventional classroom setting. Technology facilitates the management of employment and investigation processes for part-time students.

Online access to lectures, supplementary materials, and assignments can effectively reduce time constraints and optimize the learning process. Part-time students have the opportunity to engage in collaborative initiatives and asynchronous online discussions, which can enhance their educational experience by fostering intellectually stimulating dialogue. Part-time students who are juggling work and school must have reach to the flexibility that learning afforded by technology at all times and in all places is critical. Students may pursue independent learning through the utilization of individualized learning platforms, online courses, virtual classrooms, and mobile learning applications. Technological advancements promote educational inclusion by ensuring that students from distinct culture have access to high-quality learning opportunities, irrespective of work obligations or schedule conflicts.

## **CONCLUSION**

Ultimately, the integration of technology into education ushers in a new period of universal access to knowledge and information. Technological advancements provide an extensive array of alternatives. Online learning eliminates the need for distance education by connecting students to educational resources. Universal access is promoted and an international community of learners is established as a result. Technology's adaptability facilitates individualized learning with greater ease. Through the implementation of adaptable learning systems and interactive technologies, instructors are capable of accommodating a vast array of learning styles. This approach advocates for the concept that learning can be tailored and modified by increasing students' comprehension and

awareness of personal agency. Long-term learning beyond the confines of formal education is influenced by the effects. Technology allows individuals to acquire new skills and knowledge for the remainder of their lives. This fulfils the requirements of contemporary professionals for ongoing education and flexibility. Although these are excellent juncture, there are still barriers to overcome. To achieve universal access to technology and thereby bridge the digital divide, collaborative endeavours are essential. Governments, tech companies, and educators must collaborate to address these disparities and ensure universal access to educational technology. When traversing this dynamic environment, it is imperative to consider ethics and privacy. An educational technology approach that is human-centred must strike a balance between the well-being of the learner, the rights of the individual, and innovation. The integration of technology into the educational system signifies a pivotal moment in our endeavours to secure that all individuals have admittance to a superior standard of education. By promoting diversity, morality, and ingenuity, it is possible to utilize technology to educate all and create a universe with an infinite reservoir of knowledge.

## References

- [1]. Biswajit Saha (2005), "Knowledge Management: Strategy, Technology and Application", Proc. of Intl. Conf. On Information Management (ICIM) in a Knowledge Society, pp.684-694.
- [2]. Boyle T. (1997), "Design for Multimedia Learning", Prentice Hall.
- [3]. Kelly, R. (2005). Harnessing Technology: Transforming Learning and Children's Services. Retrieved, 11(7), 2010.
- [4]. Sijing, L. & Lan, W. (2018). Artificial intelligence education ethical problems and solutions. In 2018 13<sup>th</sup> International Conference on Computer Science & Education (ICCSE), 1-5: IEEE.
- [5]. Roll, I. & Wylie, R. (2016). Evolution and revolution in artificial intelligence in education. International Journal of Artificial Intelligence in Education 26(2): 582-599.
- [6]. Hwang, G.-J., Xie, H., Wah, B. W. & Gašević, D. (2020). Vision, challenges, roles and research issues of Artificial Intelligence in Education. Elsevier.
- [7]. Chen, L., Chen, P. & Lin, Z. (2020a). Artificial intelligence in education: A review. Ieee Access 8: 75264-75278.
- [8]. Nagao, K. (2019). Artificial intelligence in education. In Artificial intelligence accelerates human learning, 1-17: Springer.
- [9]. Baker, M. J. (2000). The roles of models in Artificial Intelligence and Education research: a perspective view. Journal of Artificial Intelligence and Education 11: 122-143.
- [10]. Timms, M. J. (2016). Letting artificial intelligence in education out of the box: educational cobots and smart classrooms. International Journal of Artificial Intelligence in Education 26(2): 701-712.
- [11]. Gadanidis, G. (2017). Artificial intelligence, computational thinking, and mathematics education. The International Journal of Information and Learning Technology.
- [12]. Ee, J. H. & Huh, N. (2018). A study on the relationship between artificial intelligence and change in mathematics education. Communications of Mathematical Education 32(1): 23-36.
- [13]. Goksel, N. & Bozkurt, A. (2019). Artificial intelligence in education: Current insights and future perspectives. In Handbook of Research on Learning in the Age of Transhumanism, 224-236: IGI Global.
- [14]. Paranjape, K., Schinkel, M., Panday, R. N., Car, J. & Nanayakkara, P. (2019). Introducing artificial intelligence training in medical education. JMIR medical education 5(2): e16048.

- [15]. Zawacki-Richter, O., Marín, V. I., Bond, M. & Gouverneur, F. (2019). Systematic review of research on artificial intelligence applications in higher education—where are the educators? *International Journal of Educational Technology in Higher Education* 16(1): 1-27.
- [16]. Chen, X., Xie, H. & Hwang, G.-J. (2020b). A multi-perspective study on artificial intelligence in education: Grants, conferences, journals, software tools, institutions, and researchers. *Computers and Education: Artificial Intelligence*: 100005.
- [17]. Goralski, M. A. & Tan, T. K. (2020). Artificial intelligence and sustainable development. *The International Journal of Management Education* 18(1): 100330.
- [18]. Luan, H., Geczy, P., Lai, H., Gobert, J., Yang, S. J., Ogata, H., Baltes, J., Guerra, R., Li, P. & Tsai, C.-C. (2020). Challenges and future directions of big data and artificial intelligence in education. *Frontiers in psychology* 11.
- [19]. Renz, A. & Hilbig, R. (2020). Prerequisites for artificial intelligence in further education: identification of drivers, barriers, and business models of educational technology companies. *International Journal of Educational Technology in Higher Education* 17(1): 1-21.
- [20]. Ouyang, F. & Jiao, P. (2021). Artificial intelligence in education: The three paradigms. *Computers and Education: Artificial Intelligence* 2: 100020.
- [21]. Chung, J. W. Y., So, H. C. F., Choi, M. M. T., Yan, V. C. M. & Wong, T. K. S. (2021). Artificial Intelligence in education: Using heart rate variability (HRV) as a biomarker to assess emotions objectively. *Computers and Education: Artificial Intelligence* 2: 100011.
- [22]. Xiao, M. & Yi, H. (2021). Building an efficient artificial intelligence model for personalized training in colleges and universities. *Computer Applications in Engineering Education* 29(2): 350-358.
- [23]. Lin, P.-Y., Chai, C.-S., Jong, M. S.-Y., Dai, Y., Guo, Y. & Qin, J. (2021). Modelling the structural relationship among primary students' motivation to learn artificial intelligence. *Computers and Education: Artificial Intelligence* 2: 100006.
- [24]. Morrison, G. R., Ross, S. M., Kemp, J. E., & Kalman, H. (2010). *Designing effective instruction: Applications of instructional design* (6th. Ed.), New York, NY: Wiley.
- [25]. Clark, R. E. (1983). Reconsidering the research on learning from media. *Review of Educational Research*, 53(4), 445-459.
- [26]. Dynarski, M., Agostini, R., Heaviside, S., Novak, T., Carey, N., Campuzano, L., Means, B., Murphy, R., Penuel, W., Javitz, H., Emery, D., & Sussex, W. (2007). *Effectiveness of reading and mathematics software products: Findings from the first student cohort*. Washington, DC: Institute of Education Sciences.
- [27]. Clements, D.H., & J. Sarama. (2003). "Strip Mining for Gold: Research and Policy in Educational Technology: A Response to 'Fool's Gold.'" *AACE Journal*, 11 (1): 7–69.
- [28]. Glaubke, C. R. (2007). *The Effects of Interactive Media on Preschoolers' Learning: A Review of the Research and Recommendations for the Future*. Oakland, CA: Children Now
- [29]. NAEYC & Fred Rogers Center for Early Learning and Children's Media (2012). *Technology and Interactive Media as Tools in Early Childhood Programs Serving Children from Birth through Age 8*. Joint position statement. Washington, DC: NAEYC; Latrobe, PA: Fred Rogers Center for Early Learning at Saint Vincent College. Retrieved from [www.naeyc.org/files/naeyc/file/positions/PS\\_technology\\_WEB2.pdf](http://www.naeyc.org/files/naeyc/file/positions/PS_technology_WEB2.pdf)
- [30]. Becker, H. J. (2000). Access to classroom computers. *Communications of the ACM*, 43(6), 24–25.
- [31]. Hermans, R., Tondeur, J., van Braak, J., & Valcke, M. (2008). The impact of primary school teachers' educational beliefs on the classroom use of computers. *Computers and Education*, 51(4), 1499–1509.

- [32]. Stosic, L., & Stosic, I. (2013). Diffusion of innovation in a modern school. *International Journal of Cognitive Research In Science, Engineering And Education (IJCRSEE)*, 1(1), 5-13. Retrieved from <http://ijcrsee.com/index.php/jersey/article/view/7>
- [33]. Wang, L., Ertmer, A. P., & Newby, J. T. (2004). Increasing preservice teachers' self-efficacy beliefs for technology integration. *Journal of Research on Technology in Education*, 36(3), 231–250.